

## An Upgrade to Total Security

IT EXECUTIVES AT THE NOTTINGHAM BUILDING SOCIETY LIKED HEAT SOFTWARE SO MUCH THEY DECIDED TO UPGRADE TO THE FULL HEAT® ENDPOINT MANAGEMENT & SECURITY SUITE

Ken Johnson knows what works and what doesn't. While his Texas drawl may have been replaced with a touch of an English accent, his words are straight-forward and direct. When it comes to IT products and services, he does his research, talks it over with colleagues, and then only works with the best.



### COMPANY

**Name:** The Nottingham Building Society

### SOLUTION

HEAT® Endpoint Management & Security Suite (HEAT EMSS)

### BENEFITS

- Reduces complexity and TCO via an agile, single console, single agent, single server architecture that can manage thousands of endpoints regardless of their location.
- Delivers best-of-breed, modularly licensed, product capabilities that meet growing IT requirements.
- Unifies IT operational and security workflows to enable greater control, visibility, and more effective policy management while still allowing for customized, role-based user interfaces to be assigned.
- Simplifies management of systems, agents and policies in real time - from a single console.
- Optimizes resources by extending policy or remediation efforts to a single endpoint or group.
- Centralizes reporting and logging to increase accuracy, reduce the compliance burden, and enhance visibility.

During his 30-year career in software development and IT consulting, this American expatriate has honed his standards of excellence. He's spent the last 10 years as a senior IT security analyst at The Nottingham Building Society (The Nottingham) in Nottingham, England. The Nottingham is a mortgage and savings institution that has been helping the people of England and Wales buy homes and save money since 1849.

Mr. Johnson first got to know HEAT Software® when he used HEAT Software Patch and Remediation to automate patch management for the company's network of over 1,000 servers and endpoints. "From day one the HEAT Software patch product has done a superb job," said Mr. Johnson. "It's extremely reliable and accurate."

Mr. Johnson said they rarely experience any issues. Patch updates are deployed on a regularly scheduled basis and require little or no manual intervention. Solaris, Windows, Unix, and Linux servers are all covered.

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*Ken Johnson, Senior IT Security Analyst, The Nottingham Building Society*

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### STEPPING UP TO COMPLETE COVERAGE

After a great experience with Patch and Remediation, Mr. Johnson and his team decided to upgrade to HEAT Endpoint Management and Security Suite (HEAT EMSS) which includes AntiVirus, Application Control, Device Control and Patch and Remediation. The consolidation made sense because it offered centralized management and compatibility across several layers of endpoint security.

With HEAT EMSS, Mr. Johnson and his colleagues can control multiple security modules in one console, versus the normal three to six different systems on average that most administrators must manage.

“Having everything in one place with the total Suite just made more sense in terms of simplicity and the total cost of ownership,” Mr. Johnson said. “With fewer moving parts it also became easier to manage as well as more secure.”

The Nottingham IT staff immediately implemented the HEAT EMSS AntiVirus as well as Device Control to secure portable storage media like USB memory drives and DVD's.

Application Control has also been installed since it's considered the gold standard in maximum security – nothing gets installed, good or bad, without administrative authorization. Only trusted and authorized applications are allowed to execute.

## SECURING THE FUTURE

The Nottingham is one of the most respected building societies in England, offering financing, as well as real estate brokerage services. And it's growing through acquisition, adding branches, systems and people.

The Nottingham recently merged with another building society and acquired a real estate agency to expand its footprint in the central part of England. With Manchester two hours to the north, and London two hours to the south, there are plenty of customers in between.

The company's vision statement is clear: “The Nottingham is a mutual building society run entirely for the benefits of our members... We are here to provide our customers with a roof over their head, to help them build sufficient savings to see them through all of life's stages, to give them the means to support themselves and to help them achieve their financial goals.”

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The fact that people rely on The Nottingham to keep their money and sensitive information safe is not lost on Mr. Johnson and his team.

“We have a big responsibility to our customers; we take it seriously and we do our due diligence and testing very carefully,” said Mr. Johnson.

With HEAT EMSS, The Nottingham is meeting its goals of being able to update all systems within hours. It also has an audit-ready system available to any internal or outside auditor. The reporting is built and ready to share with just a push of a button and auditors have been pleased.

Likewise, Mr. Johnson has also been pleased with proactive calls and an in-person visit by a HEAT Software support analyst.

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